



Report of the East North East Area Manager

North East (Inner) Area Committee

Date: 14 March 2010

Subject: Area Delivery Plan – Annual Refresh

Electoral Wards Affected:

Chapel Allerton
Moortown
Roundhay

Ward members consulted
(referred to in this report)

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

Council
Function

Delegated Executive
Function available for
Call In

Delegated Executive Function
not available for Call In Details
set out in the report

Executive Summary

This report presents for approval a refresh of the Area Delivery Plan in the form of revised Community Charter for 2011/12.

Also provided is background information and evidence from the Neighbourhood Index, annual residents survey and community engagement activities to support the identification of priorities in the Area Delivery Plan (ADP) and Community Charter.

Members are asked to consider the proposals for the Community Charter and the promises as set out in Appendix 1 for inclusion.

Purpose of this report

1. This report seeks Area Committee approval for the 2011/12 Area Delivery Plan (ADP) in the form of a revised Community Charter. Which sets out promises for action.
2. The Area Committee is asked to agree a revised format for the Community Charter in response to Members suggestions for improvements and that the production of the Charter be scheduled for June.
3. The report provides feedback on work undertaken through community consultation and partnership meetings to define the headline priorities and suggested action.

Background Information

4. In 2008 the Area Committee approved the first Area Delivery Plan (ADP), each year the ADP is refreshed to take into account changing priorities and opportunities. This year the plan has been refreshed and takes into account the move to three emerging themes of the new Leeds Strategic Plan.
5. The annual refresh is produced following analysis of evidence provided by updated neighbourhood statistics, community consultation through the Area Committees engagement events and Elected Member discussion on local priorities.
6. Further to this, agreement is reached with local partnership and service providers on what promises can be made in relation to each priority. This informs the refresh and makes clear accountabilities in reporting performance/progress to Area Committee during the year.
7. The refreshed priorities also provide a basis for which applications to the Wellbeing budget can be made.
8. In 2009/10 the Area Committee agreed that they would pilot the production of a Community Charter to present the ADP in a more user friendly and understandable format and to help provide clearer progress reports to Area Committee during the year. The Area Committee agreed this was a success and decided to continue the production of a Charter in 2010/11.
9. With the move towards the Locality Working across the City and the appointment of Area Leaders the Community Charter places the Area Committee ahead of the game in meeting the need to be more open and accountable.
10. The Charter also provides a local mechanism for delivering the recently revised Council Values which are:
 - Working as a team for Leeds
 - Being open, honest and trusted
 - Working with communities
 - Treating people fairly
 - Spending money wisely

Feedback from the 2010/11 Community Charter

11. The 2009/10 charter was produced and reviewed via a survey with the results fed back the Area Committee in March 2010, resulting in a slightly revised format for the 2010/11 Community Charter based on the feedback, including more focus on the achievements from the previous year and removal of the calendar in the centre pages.
12. The 2010/11 document progressed to ensure there was more accountability by the various partnerships across the area and the charter has been championed at area partnerships such as Children Leeds North East Leadership Team. Partners have seen it as a useful document to strengthen the golden thread from the Vision for Leeds and Leeds Strategic Plan through to the various localised action plans. The charter provides opportunity for partnerships to be accountable for shared priorities and assists in reporting mechanisms back to the local community.
13. The document has also seen improved reporting and progress reports for Area Committee with the development of a monitoring template to show the various actions and achievements against each of the promises.
14. A key achievement has been the fact that all of the 35 promises included within the 2010/11 charter have been delivered against, with some of the projects and outcomes being:
 - Improvements to Mandela Centre
 - The 'Bumps' community park improvements
 - Programme of activities for young people during school holidays
 - Improvements to allotment sites across the inner north east
 - Festive lights programme
 - Probation Community Payback scheme development
 - Partnership approach to tackling anti social behaviour in Meanwood recognised across the City for it's achievements
 - Employment outreach worker post for Chapeltown
 - No cold calling zone implementation
15. Feedback from Members of the Area Committee on the 2010/11 Charter is they feel the document is too 'wordy' and would like to see this addressed in the production of future documents.
16. To address Members concerns it is suggested the document has fewer promises included and for them to be overarching, but with clear outcome based examples of how each promise will be achieved.

Background Evidence for 2011/12 Area Delivery Plan and Charter

17. The priorities and actions included in the ADP have been reviewed with partners working in the area to ensure that shared priorities are included. Information from

various sources have been used to shape the priorities and promises for the 2010/2011 Area Delivery Plan and community charter including:

- School Clusters
- Tasking Meetings
- PACT Meetings
- Community Meetings/Events
- Ward Member Meetings

Feedback from engagement activity (with key partners and residents)

18. During November and December 2010 engagement was carried out in the area through attendance at various community group meetings, PACT meetings, drop in sessions and a mail out questionnaire to numerous residents and community groups in the inner north east.
19. Residents and partners were asked to outline their key priorities across the five emerging themes of the Leeds Strategic Plan, some of the verbatim comments and suggestions were:
 - Targeting burglary including damage to vehicles. Think about making the whole area a no cold calling zone
 - Continuing and improving on efforts of transparency and communication with communities.
 - More help and training for one parent and deprived families back to work, self improvement schemes.
 - Green play spaces within walking distance of resident communities
 - Safer traffic on all roads by setting a 20mph limit on all residential streets.
 - Gardening for food, fun, and health, community composting
 - Encouraging community gardens - utilising all available spaces for those with no gardens
 - Have laughter clubs + line dancing more often.
 - Providing fitness equipment across our parks and recreational grounds to promote healthier lifestyles without cost to general public especially young people.
 - Support Town Centres like Moortown Corner and neighbourhood parades on Lidgett Lane, including Brackenwood Parade and Gledhow Parade.
 - Increase number of 'proper' trade apprenticeship
 - Help people set up their own businesses
 - Provide a level of education which equips young people to secure jobs.
20. This feedback has informed the priorities and promises which have been developed and are set out in Appendix 1 for approval.

Neighbourhood Index

21. The Neighbourhood Index informs the priorities within the Area Delivery Plan and the Neighbourhood Improvement Plans for the Chapeltown, Meanwood and Moor Allerton priority neighbourhoods.

22. It further informs the need for further support and investigative work to be undertaken to improve the Brackenwoods Estate due to the Health and Age of population in this neighbourhood and the Stonegates Estate.
23. A separate report is provided to the committee to update on work being undertaken and planned action for the priority neighbourhoods within inner north east.
24. Chapeltown remains the bottom in the City in the Income domain and poor in performance in relation to the Economic Vitality and Environment domains. These are also reflected in the promises and the Neighbourhood Improvement plan that has been developed. The inclusion of promises to deliver community clean up operations and tackling green areas of neglect assist in improving this.

Charter Promises and Format for 2011/12

25. In revising the promises consultation has been undertaken with the various thematic partnerships and negotiations have taken place to ensure that their priorities are reflected within the charter. As a result the charter for 2011/12 will have clearer responsibility for actions and promises.
26. To address members concerns it is suggested that the document have fewer promises included and for them to be overarching, but with clear outcome based examples of how the promise will be achieved.
27. The 2011/12 Community Charter will include the following sections:
 - An introduction from the chair;
 - The role of the Area Committee and it's members contact details;
 - Feedback on actions and achievements during 2010/11;
 - Breakdown of large and small grants awarded through well being funding and projects in 2010/11.
 - Promises for action during 2011/12;
 - Examples of how the promises will be achieved and partnership accountability;
 - Information on how local residents can get involved in their local community;
28. Progress reports to Area Committee will provide more in-depth detail as to actions beneath each promise and how delivering the promise will be achieved. The suggested format and example of the template is provided for members at Appendix 2.

Implications for Council Policy and Governance

29. The promises for the Community Charter provide a local interpretation of the Leeds Strategic Plan with priority outcomes for the area to be delivered against. Actions in the plan were formulated based on consultation with key stakeholders in the local area.

Legal and Resource Implications

30. The Well-Being Fund is used to finance projects which support the promises in the Community Charter. Area Management work with Council services, partner agencies

and local communities to take a strategic approach to Well-Being Fund expenditure to ensure best use of this funding.

31. Area Management are responsible for monitoring progress on the promises contained in the Charter and for delivering the actions in partnership with partner agencies and organisations.

Equality Implications

32. Consideration is given to the equality impact of projects to deliver the promises within the charter and in funding projects to local groups through light touch equality impact assessments and the completion of project planning documentation.
33. Where a negative equality impact is identified action will be taken to mitigate the impact or risk.

Recommendations

34. The Area Committee is asked to:
 - a. note the contents of this report and:
 - b. approve the new priorities for 2011/12 (as set out in appendix 1) to be represented through a public facing Community Charter, to be drafted and produced by June 2011.

Background Papers

Area Committee Roles and Functions 2009/10

Appendices:

- Appendix 1 – Community Charter Promises
- Appendix 2 - Reporting template and examples of actions